



## CAMP ZLATOROG BOHINJ HOUSE RULES

Dear guests,

welcome to our campsite! We kindly ask you to follow our House Rules, so your stay can be pleasant and carefree.

### 1) CHECK-IN AND CHECK-OUT IS OBLIGATORY!

Guests must register at the reception with valid documents of everyone including toddlers and small children. Valid documents are ID card, passport, driver's license.

When registered, guests receive a numbered 'CHECK-IN CARD', which must be displayed in a visible place of a tent, caravan or campervan the entire time of their stay. 'CHECK-IN CARD' must be returned when checking out.

CHECK-IN STARTS AT 7.00 AM. In low season, guests can check in when the reception is open.

On the day of departure, guests must checkout until 11.00, otherwise a late check-out fee will be charged. Guests can also pay for accommodation, services and tourist tax one day before departure. Guests get validated receipt for paid services.

'CHECK-IN CARD' must be returned when checking out or lost card fee of 5,00 € will be applied. Make sure to leave a clean space for our next guests.

### 2) USE OF PITCHES

Guests can choose their pitch freely, however they must do so in occupying a rational amount of space and be considerate to their neighbors, roads and passages.

Caravans or campervans may have attaching tents if they are attached to the roof of the vehicle and may not exceed the length of the vehicle.

It is forbidden to fence the pitch in a manner that disables free movement.

It is strictly forbidden to park vehicles on access roads and in zone B, except where marked differently.

### 3) PUBLIC ORDER AND PEACE AT THE CAMPSITE

**Nighttime peace and order applies from 22.00 to 7.00.**

During this time, it is not allowed to drive motor vehicles, do sports, set up or remove tents, use radio equipment, TVs and music instruments. If you do not abide by this rule, you are restricted from further stay at the campsite. The speed limit for all vehicles within the campsite is 20 km/h. Pedestrians have the right of way over motor vehicles.

### 4) VEHICLES

Only vehicles with appropriate tag will be able to enter the campsite. You can receive your tag when checking in or as instructed by staff at the reception. New guests arriving after 22.00 must check in the following morning.

### 5) USE OF DEVICES AND EQUIPMENT

Campsite guests are obliged to use electrical and municipal devices and equipment appropriately.



Electricity connections and disconnections must be performed by guests themselves and they are obliged to report the usage of such connections at the reception desk at arrival. The responsible campsite staff shall perform the control checks of electrical installations safety.

Power outlets are SCHUKO and CEE with a power of 16A. Dishwashing and laundry washing is permitted in allocated premises.

Use of playground is at own risk and responsibility. Guests must comply with rules provided on treetop trampoline park!

## 6) PROTECTING THE ENVIRONMENT

For protection of the ecosystem in our campsite, it is forbidden to:

- do the dishes in the lake
- have an open fire
- break, cut or damage plants and trees or use nails on trees
- pour oil, fuel, boiling, salty and waste liquids into nature
- dig ditches or holes on the plot
- leave waste laying around.

Chemical toilets can be emptied at the designated spot at the campsite.

Waste is collected separately (plastic, paper, glass, bio waste and other waste) in dedicated waste bins.

Our staff puts in a lot of effort to keep the campsite clean. We ask all our guests the following:

- children should use the facilities accompanied by parents or guardians,
- all guests should leave all campsite facilities in a clean and tidy state after using them,
- all guests should use showers for showering not as toilets.

## 7) CHILDREN

Adults are responsible for the conduct of their children and for abiding by the rules, so they have to have their children under constant supervision. Parents or caretakers will be obliged to cover the costs of any damage caused by minors.

Children's playground can be used at own risk. Guests must comply with rules provided on treetop trampoline park!

It is forbidden to bring alcoholic beverages to the playground area!

## 8) PETS

Pets are allowed at the campsite, but they may not disturb other campsite guests.

Dog owners are obliged to keep their dogs on a leash, also on their plots. Owners shall be responsible for any damage caused by their pet.

Owners must clean after their pets. They can dispose of the excrement into dog poop bins or mixed waste bins in our eco island.

Pets are not allowed to toilets, children's playground and other sport equipment. This rule does not apply for seeing guide dogs.



## 9) FIRE SAFETY

It is prohibited by law to burn fires in the open, bring fuels, explosive devices and similar to the campsite due to maintain fire safety.

In the case of a fire at the campsite or in close vicinity, guests shall consider the instructions of the fire brigade, campsite management, and shall join the organized fire extinguishing process only if this shall not endanger their safety and the safety of others.

## 10) INSURANCE AND LIABILITY

Guests are responsible for their belongings. Camp management is not responsible for theft, damage or loss of any item. Management is not responsible for injuries and accidents of the guests in the camp due to their carelessness or extreme weather conditions. The camp accepts no responsibility for damage caused by storm, fire or other force of nature.

## 11) OTHER

Guests are responsible for their own belongings and property kept at the campsite. The campsite management shall not be liable for any lost, stolen or damaged items of guests.

The campsite management shall also not be responsible for injuries and accidents of guests caused due to their carelessness.

Items, found at the campsite, must be submitted to the reception desk staff so that they can be returned to known owners.

Complaints and comments can be filed at the reception desk.

Guests who shall not abide by these rules and guests who shall disturb other guests and the campsite premises with their conduct, shall be forbidden to use the campsite services. Tax for non-registered guests and pets is EUR 50/person/day.